

Insights Alberta

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Towards a Healthier Culture

November 27, 2023 Karen Power



My Journey ...

Teacher Principal, LMS - 5 years

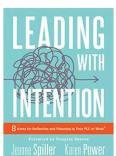
Superintendent - 10 years

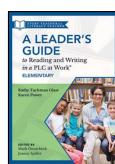
Author, Leadership and School Improvement Consultant - Since 2010







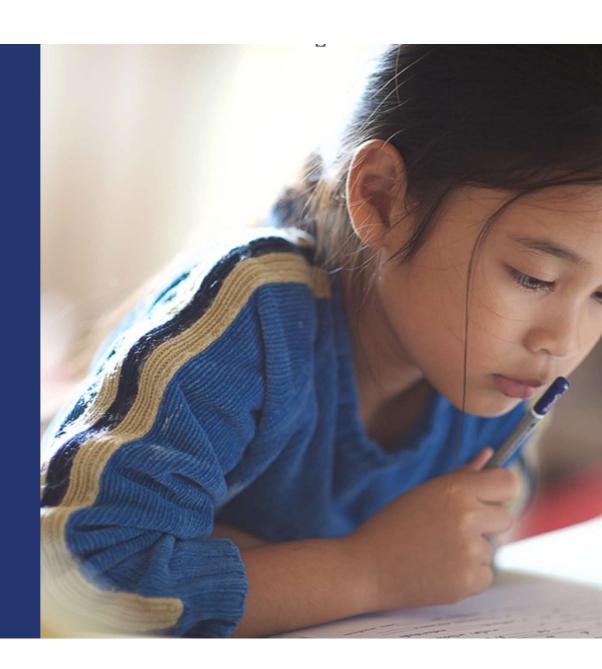






Leading Change

Changing the Conversations





Guiding Our Work Today

- Conditions that impact the culture of an organization
- Factors that lead to a healthier culture
- Relationship between leadership and culture
- Intentional focus on student-centered
- Commitment and action for impact



Striving towards academic success leads school boards/divisions to contemplate the touchpoints and indicators impacting this goal.

The *culture of the organization* is first and foremost, *a leading indicator*, of the overall ability of the system to create the conditions necessary for *student success*.



Reflection/Discussion

What does the word culture mean to you?

If the *culture of an organization* is a *leading indicator of success*, how should this impact leadership decisions?



"Healthy" Culture

"Educators have an unwavering belief in **the ability of all of their students to achieve success**, and they pass that belief on to others
in overt and covert ways.

Educators create policies and procedures and adopt practices that support their belief in the ability of every student."

- Peterson(2002), Is Your School Culture toxic or positive? Education World (6)2

A healthy culture is never created by mistake.



It is the result of transparency, nurturing, hard work, & intentionally addressing adult beliefs & behaviours.



"Toxic" Culture

Educators believe that **student success is only based upon students' level of concern, attentiveness, prior knowledge, and willingness** to comply with the demands of the school, and they articulate that belief in overt and covert ways.

Educators create policies and procedures and adopt practices that support their belief in the impossibility of universal achievement.

Peterson(2002), Is Your School Culture toxic or positive? Education World (6)2

"Frustration" – The Root of a Toxic Culture

- > A feeling of anxiety as a result of the inability to perform a task
- > A mismatch between skill set and task

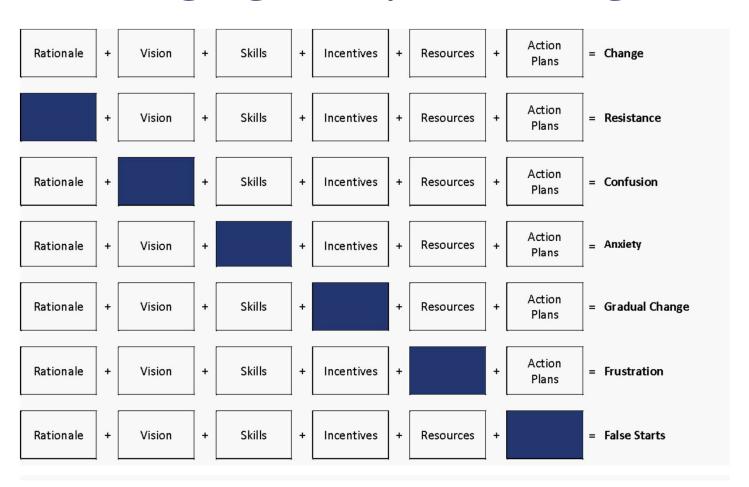
Causes people to deflect blame onto others and create covert alliances with people experiencing similar struggle

Consider This.....Cultural Change

"Structural change that is not supported by cultural change will eventually be overwhelmed by the culture, for it is in the culture that any organization finds meaning and stability."

- Schlechty, Shaking Up the Schoolhouse: How to Support and Sustain Educational Innovation (2001), p. 52

Managing Complex Change



Creating Healthy Cultures Everyone Has a Role

Micro (Instructional Staff)

- Control the language of the informal organization
- Remove emotional tone from informal interactions
- Focus peers on mission and problem solving

Micro (Instructional Staff)

- Develop and maintain healthy organizational vision
- Develop and maintain healthy policies, practices, and procedures
- Institutionalize organizational health



Control of Language

Healthy Culture Builders

- Focus on problem and problem solving
- Pragmatic discussions stay within the locus of control

Toxic Culture Builders

- Focus on personal affect of the problem and constant, emotionally-charged description of the problem
- Emotional discussions lie outside of the locus of control

The Real Difference

Healthy Culture Builders

Goal: Success for Every Student

- Accepts that change (the right change) is necessary to improve student performance
- Student interest is more important that personal interest (Public Servant)

Toxic Culture Builders

Goal: Maintain Status Quo

- Rejects any substantive change if it clashes with personal agenda
- Self-interest is more important than student interest (Self Servant)

The Bottom Line.....A Focus on Learning

- Use students and moral imperative as platform for communication/policies.
- > Control of language/conversation is vital. Consistently use this language in context of change and transformation.
- Competent, confident, and decisive articulation from leadership is essential.
- Objectivity is your friend, Subjectivity is your enemy.
- > Consider skill development in relationship to change.



Relationships Matter.

Listening Matters.

A healthy culture includes an environment of trust focused on clarity of tight expectations and ongoing commitments to the people within the organization.

This includes respect and care of both adults and students within the learning community.



"There is just no escaping the fact that the single biggest factor determining whether an organization is going to get healthier — or not — is the **genuine** commitment and active involvement of the person in charge".

PATRICK LENCIONI

BEST-SELLING AUTHOR OF THE FIVE DYSFUNCTIONS OF A TEAM

THE ADVANTAGE

WHY ORGANIZATIONAL HEALTH
TRUMPS EVERYTHING ELSE
IN BUSINESS

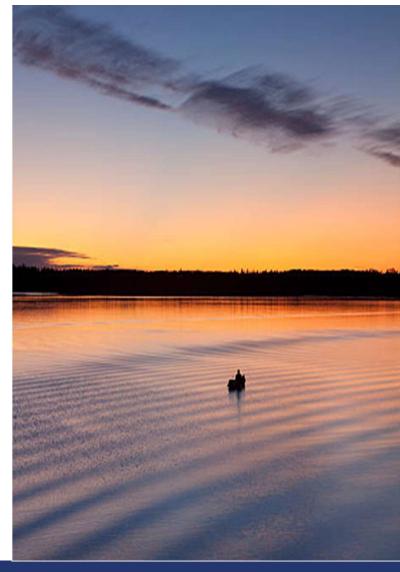
- Patick Lencioni, *The Advantage* (2012):

Discussion/Reflection

What are strategies that you find helpful to stay focused on building a healthy culture?

How do you intentionally work on this?

What are some suggestions for others (and for yourself) moving forward?



Collective Teacher Efficacy

Teacher self-efficacy is the extent to which a teacher believes he or she can engage students in learning and achieve learning goals, even for the most challenging students.

Collective teacher efficacy is the shared belief among colleagues that together they can improve student learning and well-being, even when they are working in the most demanding contexts.



Authentic Celebration as a District/ Division School

- We celebrate what we value
- "Authentic" vs. "Staged" celebrations
- Celebration is for all stakeholders (students, staff, and parents)
- Celebrate cultural shifts as you work together to achieve your goals

Change is Hard!!

You go FIRST!!





Can you make every parent/ grandparent/ caregiver this promise?

"It does not matter which teacher your child has at our school or in our district/division—your child will be treated with fairness and respect and will learn at high levels."



"Each *choice* that you make is a choice of *intention*."

- Gary Zukav, The Seat of the Soul (2014)

Thank You!



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